The next **Board of Directors meeting is Monday, March 3**rd, 2025, at 12:30 PM in the East Dillon Water District office at 58 Grey Fox Lane. For additional information regarding the meeting please call (970) 468-6256 or email admin@eastdillon.com.

### METER REPAIR PROJECT

The meter reading system used by the district consists of three main components: 1) a meter body, 2) a register which records water meter readings, and 3) a Meter Transmitting unit, or MTU, which transmits meter readings to district meter reading software. At least 1 of these components has failed for over 90% of our customers in the last 5 years. District staff has been working hard to navigate procuring replacement parts and repair and replace the failed parts and address the billing challenges. We visited more than 200 homes in 2024 alone.

If your statement indicates "ESTIMATE" water usage, it is because we are unable to read your meter. Please contact us at <a href="mailto:admin@eastdillon.com">admin@eastdillon.com</a> to schedule if you haven't already as we continue to repair parts as we are able. For more information on the meter repair project, you can visit our website at <a href="mailto:eastdillon.com">eastdillon.com</a>, and click on "Meter Repairs". You can help by emailing current contact information to us to <a href="mailto:billing@eastdillon.com">billing@eastdillon.com</a>.

When we cannot read a meter, we must estimate usage. We estimate using previous usage info for the same quarter from previous years.

# Winter Reminders & Water Usage

The periods of the highest water usage are generally during the summer months primarily from outside irrigation. However, there can be unintentional water usage inside the home. Toilets are often the source of unintentional usage. Some leaks are minor and usually not noticeable by the occupant. However, as the small leak runs constantly, the usage can add up to several thousand gallons a day. A test for a toilet leak is to place food coloring in the tank. If the color shows up in the bowl, there is a leak from the water flap or fill setting in the tank. Toilets can also be a source of high water usage if the flap sticks open after flushing. If not noticed right away, this usage can be several thousand gallons per day.



## **2025 WATER RATES**

The East Dillon Water District bills quarterly. Base rates are billed in advance, water usage is billed in arrears. This billing is for 2024 4<sup>th</sup> quarter water usage, and 2025 1<sup>st</sup> quarter base rates.

On December 2, 2024, at the regularly scheduled meeting of the Board of Directors, the board of directors approved the 2024 rates below. Advance notice that rates would be discussed at this meeting were provided in the 3<sup>rd</sup> quarter newsletter, and in in the Summit Daily. Rates were increased to meet growing infrastructure repair and replacements costs while maintaining emergency reserves for capital projects.

#### 2025 Quarterly Water Rates

Base rate \$ 78.28

#### Usage (per 1,000 gallons)

0-23,000 gallons \$ 2.64 23,001-50,000 gallons \$ 7.39 Over 50,000 gallons \$14.78

The base rate in Summerwood above the booster pump station will increase from \$157.00 to \$172.20 per quarter. This rate is based on covering costs to replace aging infrastructure required to provide domestic water service and fire suppression to upper Summerwood customers. Phase 1 of the high service pump replacement was completed in 2024.

The District charges a \$25 late fee plus 3% interest per quarter for all late payments. A comprehensive 2025 Rate Schedule can be found at www.eastdillon.com.

**Tap Fee** (new construction) \$ 10,000 per unit. **Tap Fee** (Upper Summerwood) \$15,000 per unit.

The base rate does not include any water usage. The District utilizes a base rate structure as it is in an area with numerous vacation and second homes. The District incurs the same costs to insure water service is available to all properties, regardless if occupied full-time or on a limited basis during the year. These costs include the maintenance of water lines, pump capacity, treatment facilities and operations staff. Income from water usage charges also contributes to fixed costs and additional costs of delivering water.

The escalating rate scale of the District is intended to promote water conservation and sensible use of a limited resource.