The next **Board of Directors meeting is Monday, June 3**rd, 2024, at 12:30 PM in the East Dillon Water District office at 58 Grey Fox Lane. For additional information regarding the meeting please call (970) 468-6256 or email admin@eastdillon.com.

# **METER REPAIR PROJECT**

The meter reading system used by the district consists of three main components: 1) a meter body, 2) a register which records water meter readings, and 3) a Meter Transmitting unit, or MTU, which transmits meter readings to district meter reading software. At least 1 of these components has failed for over 90% of our customers in the last 5 years. District staff has been working hard to navigate procuring replacement parts and repair and replace the failed parts and address the billing challenges. We visited almost 400 homes in 2023 alone.

If your statement indicates "ESTIMATE" water usage, it is because we are unable to read your meter. When we are unable to read a meter, we estimate usage based on previous usage. Contact us by emailing <a href="mailto:admin@eastdillon.com">admin@eastdillon.com</a> or leaving a voicemail with current contact information. Our staff will contact you as they are able to over the next several months to schedule a time to replace the failed parts.

For more information on the meter repair project, you can visit our website at <u>eastdillon.com</u>, and click on "Meter Repairs".

# **2024 WATER RATES**

The East Dillon Water District bills quarterly. Base rates are billed in advance, water usage is billed in arrears. This billing is for 2024 1st quarter water usage, and 2024 2<sup>nd</sup> quarter base rates.

On December 4, 2023, at the regularly scheduled meeting of the Board of Directors, the board of directors approved the 2024 rates below. Advance notice that rates would be discussed at this meeting were provided in the 3<sup>rd</sup> quarter newsletter, and in in the Summit Daily. Rates were increased to meet growing infrastructure repair and replacements costs while maintaining emergency reserves.

### 2024 Quarterly Water Rates

Base rate \$ 76

## Usage (per 1,000 gallons)

0-23,000 gallons \$ 2.20 23,001-50,000 gallons \$ 6.16 Over 50,000 gallons \$12.32

The base rate in Summerwood above the booster pump station will increase from \$126 to \$157 per quarter. This rate is based on covering costs to replace aging infrastructure required to provide domestic water service and fire suppression to upper Summerwood customers.

The 2024 Consumer Confidence and Water Quality Report for 2023 can be reviewed on our website and at the following link:

https://eastdillonwd.colorado.gov/sites/eastdillonwd/files/documents/EAST%20DILLON%20WD%20-%20CO0159045%20-%202024%20CCR%20Land.pdf

# **VOLUNTARY WATER RESTRICTIONS**

The District encourages all users to conserve water. The voluntary water restrictions for the East Dillon Water District begin May 1<sup>st</sup>. The restrictions are:

- Outside usage is not allowed on Mondays and Thursdays.
- Outside usage is not allowed between the hours of 10 AM and 6 PM.
- Hand watering, using either a watering can or a hose with a shut off nozzle is ALLOWED at any time (no restrictions as to days or time).
- Outside usage using drip irrigation systems is not restricted.

The voluntary restrictions are for outside usage and are in effect until October 1<sup>st</sup>. The District monitors water levels in our aquifer and customer usage patterns. Should weather patterns, usage levels or water source problems warrant, the District may impose mandatory water restrictions.

Landscaping can have a beautiful summer appearance with sensible watering. Turf grass should not be watered daily as too much water encourages shallow roots. Please do not water in the middle of the day when heat and wind can evaporate the water being applied before it can be used by the plants. Unintentional high-water usage can occur from leaks in irrigation systems.

# EAST DILLON WATER DISTRICT April 2024